

2000 Embarcadero Cove, Suite 400 Oakland, Ca 94606 510-567-8100 / TTY 510-533-5018 Karyn L. Tribble, PsyD, LCSW

## - MEMORANDUM -

DATE: August 27, 2020

TO: ACBH SUD DMC-ODS Residential 3.1, 3.3 & 3.5 Providers

FROM: ACBH Quality Assurance Office

SUBJECT: Updated Minimum Daily and Weekly Hourly Requirements for Medi-Cal

Claiming During the COVID Emergency

DHCS issued Behavioral Health Information Notice No: 20-009, dated July 23, 2020, which clarified the minimum service requirements for claiming SUD Residential 3.1, 3.3 and 3.5 Services.

ACBH is outlining in this Memo the minimum Residential service requirements for Medi-Cal claiming *during the COVID emergency*.

## SUD Residential 3.1, 3.3 and 3.5 services must meet the minimum DHCS claiming standards of:

- a minimum of five (5) clinical service hours per week, and
- a minimum of 15 minutes of daily service activity (clinical or non-clinical) per day, with
- some services being provided in-person, and on-site, weekly in order to claim for RES services.

See attached document for reference: Daily and Weekly Minimum Required Services during COVID-19 Emergency (updated 8-4-20). Please keep in mind these are the minimum required services. ACBH wants to ensure that beneficiaries receive the level of treatment that they need during COVID-19 and at all times, consistent with good clinical care.

Effective immediately, all Residential 3.1, 3.3 and 3.5 services that are claimed must meet the above minimum requirements. If minimum requirements are not met, and daily residential day treatment cannot be claimed, please utilize the 304 bed hold day procedure code (non-payable code). Indicate the reason why services were not claimed.

Please note, that AOD Licensing Standards continue to require 20 hours of structured activities (clinical and non-clinical/patient education) per week. However, during the COVID Emergency, claiming to SUD M/C is not contingent upon this requirement. See minimum claiming standards above.

If you have any questions regarding these changes, your clinic or program's Quality Coordinator may contact <a href="QATA@ACgov.org">QATA@ACgov.org</a> for technical assistance. You may also bring your questions to the ACBH QA Offices regularly scheduled "ACBH QA Brown Bag Question and Answer for MH Providers" call-in sessions. See: <a href="http://www.acbhcs.org/providers/QA/Training.htm">http://www.acbhcs.org/providers/QA/Training.htm</a>.

